

	NATIONAL SYSTEM QUALITY MANAGEMENT FOR MARITIME TRAINING	
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QUALITY POLICY

Quality objectives are the tool to highlight the key elements of the Quality Policy and to identify a point of reference for the commitment of people within the organisation towards improvement. Since the Quality Policy is defined with the requirements/needs/expectations of the stakeholders in mind, its objectives will necessarily be linked to these requirements. Quality objectives, in short, take the statements of the policy and transform them into statements for improvement against which actions and interventions must be activated. An example is given below: User need: spendability of the qualification; Policy: focus on the most significant stakeholders, students and families;

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Systems Management (C. A. I. M.)" - Conduction of Onboard Electronic Equipment and Installations (C. A. I. E.)" in compliance with UNI EN ISO 9001: 2015, basing its foundations on a Quality Policy that is summarised in placing the Institute as a territorial reference centre for the acquisition of qualified skills for the development of a technical - operational - managerial professional profile in the maritime sector.

In order to pursue its Mission (summarised above), the Institute intends to set itself up as a reference point and be identified, by the various social and economic components, as a driving force for integrated training in the maritime sector. In this perspective, the Headmistress undertakes to:

- establish objectives, which are measurable and consistent with this Policy, by building a documentary, data collection, monitoring and analysis structure that allows for their review;
- ensuring compliance with the applicable requirements, including mandatory requirements, of the Quality Management System, taking responsibility for its effectiveness, and pursuing the continuous improvement of processes and their interactions;
- ensure the 'quality' of teaching by improving its delivery performance through the enhancement of both technological resources and the IT and multimedia skills of teaching staff;
- to establish and expand a strong and wide network of partners in the maritime

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sector both regionally and nationally;

- implementing actions to prevent, limit and recover school drop-outs and early school leaving.

The Head of School, in line with the educational offer plan, in order to pursue the school welfare of the students, a real school-territory integration and to adapt the Institute to the strategic objectives of the European dimension, intends to pursue the following strategic objectives

- enhancing the effectiveness of the service offered;
- develop the project action for the overall improvement of the organisation through the coordinated management of internal and external resources, shared and integrated with the territory using the tools of the Quality Management System;
- orienting the school's "mission" towards those strategies that are most responsive to the territory's demand through the involvement of the teaching staff and all the school components (a fundamental strategic action for organisational development in an autonomous school), in relation to the resources and in synergy with the territory, responding effectively to the demand for training of the users and triggering a systematic and continuous process of actions aimed at continuous improvement;
- develop a process of implementation and optimisation of human and instrumental resources through the development of professional skills, in-service training, refresher courses, etc., in a plan for staff training and self-training, so that the action of improving the educational project is carried out in a shared and constructive horizon, also through the creation of working staff with planning and didactic support skills, improvement of technological equipment, to make it possible to implement multimedia didactic activities across all disciplines, with a view to achieving significant training actions;
- Achieving the full scholastic and educational success of students; facilitating and guaranteeing professional integration: enhancing and improving the quality and effectiveness of the educational offer in order to align it with the strategic objectives of the European dimension, in a real integration school - territory - world of work. Adapting teaching tools to the

technologies in use in the maritime sector to foster the acquisition of appropriate specific skills as required by IMO STCW

- develop a process of implementation and optimisation of instrumental resources;
- improve the performance of learners for inclusion in the various labour sectors and orient them towards innovative sectors.

Targets are defined and reviewed on the basis:

- of the long-term priority objectives described above;
- of the results obtained from the Quality Management System monitoring tools;
- the collection of data reported in the Institute's Self-Assessment Report (RAV);
- of improvement plans;
- of the Management Review.

The achievement of the objectives is measured through the analysis of the indicators identified. The Quality Management System, built on the lines of this Policy, integrates and complements all the other management tools in order to achieve greater added value from the Institute's operational and management activities and processes.

The Quality Policy is communicated to interested parties through publication on <https://www.itnpiaducabruzzo.edu.it/> in a designated area.

The Policy is communicated within the Institution through a specific area of the website and by posting on notice boards. It is illustrated at the Teachers' Board during a meeting with the ATA staff in order to make it understood by the teachers and all levels of the Institution. The Policy is reviewed during the Management Review in order to ascertain that it remains consistent with the Institute's strategies and objectives.

Naples, 6.09.2022

The Headmistress
(Prof.ssa Antonietta PRUDENTE)
 Autograph signature substituted by a print
 pursuant to Art. 3, paragraph 2, of
 Legislative Decree 39/93